STATE OF ILLINOIS BEFORE THE ILLINOIS COMMERCE COMMISSION

ILLINOIS COMMERCE COMMISSION)	
On Its Own Motion)	
)	ICC Docket No. 00-0700
Illinois Bell Telephone Company)	
)	
Investigation into tariff providing unbundled)	
local switching with shared transport)	

DIRECT TESTIMONY OF

JOSEPH GILLAN

ON BEHALF OF

 ${\bf AT\&T\ COMMUNICATIONS\ OF\ ILLINOIS,\ INC.,}$

PACE COALITION AND Z-TEL COMMUNICATIONS, INC.

AT&T/PACE COALITION/Z-TEL JOINT EXHIBIT 1.0

MARCH 6, 2001

1		I. Witness Qualification and Introduction
2		
3	Q.	Please state your name and business address.
4		
5	A.	My name is Joseph Gillan. My business address is PO Box 541038, Orlando,
6		Florida, 32854.
7		
8	Q.	What is your occupation?
9		
10	A.	I am an economist with a consulting practice that specializes in issues related to
11		the telecommunications industry. I have been engaged in this profession for more
12		than twenty years.
13		
14	Q.	Please briefly outline your educational background and related experience.
15		
16	A.	I am a graduate of the University of Wyoming where I received B.A. and M.A.
17		degrees in economics. From 1980 to 1985, I was on the staff of the Illinois
18		Commerce Commission where I had responsibility for the policy analysis of
19		issues created by the emergence of competition in regulated markets, in particular
20		the telecommunications industry. While at the Commission, I served on the staff
21		subcommittee for the NARUC Communications Committee and was appointed to
22		the Research Advisory Council overseeing NARUC's research arm, the National
23		Regulatory Research Institute.

1 2 In 1985, I left the Illinois Commission to join U.S. Switch, a venture firm 3 organized to develop interexchange access networks in partnership with 4 independent local telephone companies. At the end of 1986, I resigned my 5 position of Vice President, Marketing/Strategic-Planning to begin a consulting 6 practice. Over the past decade, I have provided testimony before more than 35 7 state commissions, four state legislatures, the Commerce Committee of the United 8 States Senate, and the Federal/State Joint Board on Separations Reform. 9 10 I currently serve on the Advisory Council to New Mexico State University's 11 Center for Regulation. As part of that responsibility, I am an instructor in its 12 "Basics of Regulation Program" that is offered twice annually to new employees 13 at state and federal regulatory agencies, as well as interested companies. 14 15 Q. On whose behalf are you testifying? 16 17 A. I am testifying on behalf of a broad coalition of competitive entrants interested in 18 using the unbundled network element platform (UNE-P) to serve residential and 19 smaller (less than a digital connection) business customers. Specifically, my 20 testimony is sponsored by the PACE Coalition, AT&T Communications of 21 Illinois, Inc. and Z-Tel Communications. Although the Commission is certainly 22 familiar with AT&T, the other carriers sponsoring my testimony are smaller

entrants that focus on the residential and small business markets. The PACE

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Coalition¹ was formed expressly to promote the availability of UNE-P so that new entrants could efficiently provide mass-market services in these underserved markets. Z-Tel is one of the largest competitive providers of residential local service in the country, and is pioneering the integration of telecommunications with a web-based messaging service that supports voicemail, email and fax storage and retrieval. Q. What is the purpose of your testimony? The purpose of my testimony is to identify those actions that the Commission must take to finally conclude the competitive industry's six-year struggle to obtain what today is known as UNE-P from Ameritech in Illinois. If it possible for a regulatory docket to have an emotional dimension, then melancholy would describe the tone of this proceeding. On the one hand, the Illinois Commission should take great pride in the success of its contribution to local competition – the UNE Platform – in bringing competition to residential and smaller business customers. Unfortunately, however, most of those benefiting

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live in *other* states because of Ameritech's delay in implementing this policy here.

The PACE Coalition -- an acronym abbreviating its goal to Promote Active Competition Everywhere -- is an ad hoc group of carriers that rely on the unbundled network element platform (UNE-P) to serve residential and smaller business customers. Members of the PACE Coalition include Z-Tel, Birch Telecom, nii Inc., InfoHighway, MCG Credit Corporation, Access Integrated Networks, Talk.Com, ITC^Deltacom, and IDS Communications.

1		The fundamental purpose of my testimony is to make recommendations that wi
2		correct this competitive inequity, making sure that each remaining barrier to
3		UNE-P being proposed by Ameritech-Illinois (otherwise known as SBC) is
4		identified, corrected and removed.
5		
6	Q.	What specific issues does your testimony address?
7		
8	A.	The specific issues my testimony addresses are:
9		
10		* Ameritech-Illinois' proposal to impose a usage rate on unbundled
11		local switching, flagrantly disregarding the Commission's clear
12		finding that the appropriate rate structure for this important
13		network element is a flat-rate charge, assessed on each line of local
14		switching capacity ordered.
15		
16		* Ameritech-Illinois' refusal to provide CLECs the <u>full</u> functionality
17		of shared transport, including the termination of calls that
18		Ameritech-Illinois labels as "toll." In addition, the Commission
19		should reaffirm its prior decisions that Ameritech-Illinois should
20		provide "transit" as an obligation, not a voluntary commitment.
21		
22		* Ameritech-Illinois' refusal to provide access to "new"
23		combinations – i.e., combinations that it routinely and ordinarily

1		combines for itself, but where the specific elements for an
2		individual customer are not yet combined.
3		
4		* The need to retain Operator Services and Directory Assistance
5		(OS/DA) as unbundled network elements until Ameritech-Illinois
6		can develop a routing system that will efficiently deliver such calls
7		to an alternative provider of these necessary functions.
8		
9		Notably, with the exception of this final topic (which only recently became an
10		issue), the remaining issues either involve an established Illinois Commission
11		policy, or a straightforward extension of a prior Illinois Commission decision.
12		There is no need to break new ground in this docket; it is only necessary to
13		require that Ameritech comply with existing obligations.
14		
15	Q.	Before addressing these issues in more detail, do you have a preliminary
16		observation?
17		
18	A.	Yes. Much of Ameritech-Illinois' testimony concerns its preexisting obligations
19		under federal law, rules, and merger conditions. While there is substantial
20		disagreement as to whether Ameritech even complies with these obligations (a
21		topic discussed in more detail below), its emphasis of federal policies seeks to
22		minimize the important role of State action opening local markets.
23		

1	Significantly, the federal telecommunications Act, and the FCC rules that
2	implement it, establish national minimums that a State may not fall below. But it
3	is also true that States have independent authority to take additional steps, and the
4	state of local competition makes clear that additional steps will likely be
5	necessary if the promise of local competition is to ever become a reality.
6	
7	Nowhere is the tradition of State leadership more established than here in Illinois.
8	Long before the federal Act became law, the Illinois Commission was requiring
9	Ameritech to offer "unbundled" facilities under its own authority. Indeed, the
10	very entry strategy at issue in this proceeding – the unbundled network element
11	platform initially requested by LDDS in its Petition in ICC Docket No. 95-0531
12	was approved by this Commission as a matter of Illinois law:
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14 15 16 17 18 19 20 21 22	The Commission is also of the opinion that the arguments that the LDDS petition is really a request for unbundled network elements should have been brought under section 13-505.6 of the PUA, instead of section 13-505.5 are of no consequence. Ameritech and the other parties knew what LDDS was requesting in the LDDS petition. The record is well developed and contains a substantial amount of testimony admitted both in support of, and in opposition to, the LDDS petition.
22 23 24 25 26 27 28	we find that the record establishes that LDDS has satisfied the requirements of section 13-505.5, regardless of whether granting LDDS' petition, as modified by Staff, may also be granted pursuant to section 13-505.6. For the reasons stated, we find it to be in the public interest that the LDDS petition be granted. ²

Order, Illinois Commerce Commission Dockets 95-0458/0531 (Consolidated) ("Wholesale Order"), June 26, 1996, page 64. Emphasis added.

1 2 3 4 5 6		*** We also reject the requests that we defer any action until after the FCC has resolved its rulemaking proceedings. LDDS brought its petition pursuant to the [Illinois] PUA and has a legal right to a determination. ³
7 8		
9	Q.	Should the Commission again take stewardship of the development of local
10		competition in Illinois?
11		
12	A.	Yes. The federal telecommunications Act established local competition as a
13		federal policy goal, but it did not preclude States from requiring more than the
14		FCC has adopted as a national minimum. The underlying reality is that whether
15		there will be local competition in <u>Illinois</u> will be decided more by the Illinois
16		Commission than the Federal Communications Commission. The FCC's national
17		minimums must be satisfied, but there is no evidence they are sufficient for local
18		competition to develop. In the final analysis, the health of local competition in
19		Illinois will be determined by the decisions of this Commission and no other.
20		
21	Q.	Is there evidence to support the view that local competition can develop if the
22		Commission requires that Ameritech comply with its decisions?
23		

Wholesale Order, page 66. Emphasis added.

1	A.	Yes. Where	States have actively worked to open local markets particularly
2		States that ha	we implemented UNE-P there is clear evidence that local
3		competition of	can develop. For instance, consider the following:
4		*	Even though BellSouth only began offering UNE-P in
5			February 2000,4 in less than one year it had achieved the
6			same penetration in Georgia as UNE-Loops had achieved
7			after four years. UNE-P is now responsible for nearly 70%
8			of the growth in UNE-based competition in Georgia, with a
9			focus on residential and small business customers. ⁵
10		*	UNE-P volumes exceed UNE-Loop volumes in Texas by a
11			factor of 10.6
12		*	There are more than 1 million customers receiving
13			competitive local exchange services in New York from
14			carriers using UNE-P. ⁷
15			

See BellSouth Ex Parte, Federal Communications Commission, Docket 96-98, October 13, 2000.

⁵ See PACE Ex Parte, Federal Communications Commission, Docket 96-98, January 8, 2001, page 11.

Source: Supplemental Joint Affidavit of Candy R. Conway and William R. Dysart, CC Docket No. 00-4, page 16. UNE-P volumes are averaged for December 1999 and January 2000, the two months of current data provided in the Affidavit.

⁷ Application by Verizon New England for Authorization to Provide In-Region, InterLATA Services in Massachusetts, CC Docket No. 00-176 September 22, 2000, page 18.

1		The Illinois contribution to local competition – i.e., the network element platform
2		- successfully brings local competition "down-market" to average consumers and
3		smaller (less than high-speed digital service) businesses.
4		
5	Q.	Is there also growing evidence that the UNE-P is the only viable strategy to
6		bring competition to the residential and small business consumer?
7		
8	A.	Yes. As a practical matter, competitive providers have tried essentially every
9		other approach to local competition, and none have been successful at sustaining
10		competition for the average residential and small business subscriber. The most
11		recent "entrant" to reach this conclusion is none other than SBC, that has recently
12		announced its decision "to slow down the timing on full scale implementation
13		of its national and local program and scale down its service offerings."8 If the
14		Commission hopes to see local competition for the typical Illinois consumer or
15		small business, then it must conclude this proceeding with its UNE-P policies
16		intact and on track.
17		
18		

SBC Plans to Scale Back Plan to Offer Full Range of Telecommunications Services in 30 Markets, Philadelphia Inquirer, March 3, 2001. Whereas SBC (James Kahan, SBC-Ameritech Exhibit 1.1, ICC Docket No. 98-0555, page 48) had claimed that "... the National-Local Strategy will be a broadscale facilities-based strategy providing both business and residential service," its revised goal is far more modest. "Our focus is on meeting the FCC requirements, which is to provide service to a relatively small number of business and residential customers and continue to maintain our Yellow Pages listing and limited marketing activity."

1 II. Flat Rate Local Switching 2 3 Q. Has the Illinois Commission previously addressed the appropriate rate structure for unbundled local switching (ULS)? 4 5 6 A. Yes. More than three years ago, the Illinois Commission conducted the most 7 extensive examination of local switching cost-causation in the nation and 8 concluded: 9 10 Because Ameritech incurs switching costs on a predominantly per-11 line [i.e., per line-port] basis, we find it consistent with the fundamental principles of cost causation that the ULS subscriber 12 should also pay the ULS element primarily on a per line basis.⁹ 13 14 15 Significantly, the Illinois Commission reached its decision at a time when 16 Ameritech's contracts were *predominantly* per-line based. In the time since the 17 Illinois Commission reviewed Ameritech's contracts, the contracts have been 18 revised to become exclusively per-line based. As Mr. Palmer's testimony makes 19 clear, Ameritech purchases switching capacity on a per-line basis: 20 21 By the terms of the [switch vendor] contracts, Ameritech buys 22 switching equipment by paying a one-time price for each line that 23 it demands. The line prices do not vary with the number of lines 24 purchased, nor with the year of purchase, nor with the state in

Second Interim Order, ICC Docket 96-0486 and 96-0569 (Consolidated) ("TELRIC Order"), Illinois Commerce Commission, February 17, 1998, page 59.

1 2 3		which the equipment is to be installed; the contracts are region-wide. 10
4		
5	Q.	Does Ameritech's proposed shared transport filing comply with the Illinois
6		Commission's order that unbundled local switching should be flat-rated?
7		
8	A.	No, it does not. Ameritech-Illinois' filing flatly ignores the Commission's earlier
9		decision. Leaving aside whether it is even procedurally appropriate to use a
10		shared transport filing to try to reverse Commission policy concerning unbundled
11		local switching, 11 the larger point of my testimony is that Ameritech's filing only
12		adds additional evidence that the Commission's original decision is correct and
13		must be implemented.
14		
15		The entire "justification" for Ameritech's effort to reverse the Illinois
16		Commission's landmark decision (which does not even appear until the next to
17		last page of Mr. Palmer's testimony) is repeated in its entirety below:
18		
19 20 21 22 23		The Commission did order a flat rated port charge in Docket 96-0486/96-0569 (Consolidated). However, there are significant differences between that docket and this one. First, the rate the Commission ordered was an <u>interim</u> rate.

Ameritech Illinois Exhibit 2.0 (Palmer), Schedule WCP-6, p. 1 of 4.

Even Ameritech acknowledges that while shared transport must be used in conjunction with unbundled local switching, local switching and shared transport are each distinct network elements. See Ameritech Illinois Exhibit 3.0 (Alexander), Schedule SJA-2.

1 2 3 4 5 6		Second, the ULS [unbundled local switching] cost study submitted by Ameritech in Illinois in Docket 96-0486/0569 (Consolidated) relied on Telcordia's Switching Cost Information System (SCIS) and not on ARPSM. The Commission found that SCIS did not accurately reflect the Analog Switch Replacement and Partners in Provisioning contracts that were negotiated with Ameritech's
7 8 9 10 11 12		switch vendors and that went into effect during the proceeding. In response to the Commission's findings, Ameritech developed the ARPSM model that was used to develop switching costs. The current ULS-ST study identifies separate port and usage costs derived from the ARPSM model. ¹²
13		Before I address this stated "justification," however, it is important to note what is
14		missing from Ameritech's testimony – any explanation as to why a usage rate
15		could conceivably be appropriate at all. It is almost as though – no, it is exactly
16		as though - Ameritech believes itself exempt from prior Commission decisions,
17		and that every other party must relitigate, de novo, every issue with which
18		Ameritech disagrees.
19		
20	Q.	Do you intend to present a de novo justification for flat-rate local switching?
21		
22	A.	No. The Illinois Commission has already conducted an extensive proceeding
23		concerning this issue, consisting of multiple rounds of testimony, cross-
24		examination and briefs. The Commission has already concluded that Ameritech:
25		

Ameritech Illinois Exhibit 2.0 (Palmer), page 8. Emphasis in the original.

1 2 3 4		overstates the usage-cost of local switching and produces results intended to support Ameritech's pricing structure and objectives, not its underlying costs. ¹³
5		Ameritech has chosen to disregard these findings and now proposes a usage-based
6		rate without any supporting evidence as to why its switches are usage-sensitive,
7		much less offering documentation concerning the proposed level of the charge.
8		Ameritech should carry its burden in its direct case, not pretend that CLECs must
9		re-prove every point, in every proceeding, ad infinitum.
10		
11	Q.	Ameritech asserts that the Commission's earlier findings were only
12		"interim." Is this an accurate portrayal of the decision?
13		
14	A.	No. Although it is correct that the Commission adopted an interim rate in Docket
15		96-0486/96-0569 (Consolidated), that is not the same as adopting an interim rate
16		structure. Nor is it the same as adopting an interim conclusion concerning cost-
17		causation. There is nothing in the Commission's TELRIC decision to suggest that
18		its core decision - namely, that "it is consistent with fundamental principals of
19		cost causation that the ULS subscriber should also pay the ULS element primarily
20		on a per-line basis, without a usage charge" 14 – was interim in nature.
21		

TELRIC Order, page 59.

^{14 &}lt;u>Ibid</u>.

1		Moreover, Ameritech is not even <i>proposing</i> to modify the interim rate that the
2		Commission established in 96-0486/96-0569. That rate (\$5.01 per line) was
3		intended to recover all costs of the local switch, including trunk ports. In this
4		proceeding, Ameritech seeks to charge an additional usage charge, while still
5		applying the interim rate of \$5.01. Not only should the Commission reject
6		Ameritech's effort at imposing an unjustified usage charge, it should also reduce
7		the flat-rate charge as recommended in the testimony of Dr. Ankum.
8		
9	Q.	Did the Commission's TELRIC Order permit Ameritech to propose a usage
10		rate?
11		
12	A.	Yes, but even this latitude was very carefully constrained. The Commission
13		directed Ameritech to file a cost study that would:
14		
15 16 17 18 19 20 21 22		delineate the usage costs incurred whenever a portion of the switch is activated and Ameritech Illinois should be allowed to recover this incremental cost from the CLEC, either as a portion of the per-line charge, or through a small charge per minute of use. The usage charge should not recover any costs associated with the initial cost of the switch, but only those usage-sensitive costs necessary to operate and maintain the switch. ¹⁵
23		The Commission clearly rejected any methodology that attempted to "attribute"
24		investment costs to usage, but was willing to entertain an analysis that established
25		a causal link between operations and maintenance expense with switch usage.

^{15 &}lt;u>Ibid</u>. Emphasis added.

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Q. Has Ameritech complied with this directive?

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A. No, not at all. To begin, it is useful to note that Ameritech Illinois was directed to address this issue within 30 *days* of the Commission TELRIC Order, not three *years* later. In that original compliance filing, Ameritech calculated its operations and maintenance expense on a per-line basis and conceded that switching costs are invariant to usage at or below design-levels. Modern switches are essentially designed to be port-limited – that is, a switch is generally ordered with sufficient resources to meet the maximum number of lines that it will serve. The service of the service of the switch is generally ordered with sufficient resources to meet the maximum number of lines that it will serve.

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In direct contravention of the Commission's directive that "the usage charge should not recover <u>any</u> costs associated with the initial cost of the switch," Ameritech Illinois has proposed a usage rate that is *expressly* intended to recover a portion of the per-line investment cost on a usage basis:

Modern digital switches are designed to be port-limited. That is, enough switch fabric and processor capability is provided so that the normal peak call usage from the anticipated number of working ports, of all types on the switch, can be served within acceptable blocking criteria ... Put another way, there are enough usage-sensitive switch resources (but no more than are necessary) to handle all the minutes of use that the ports are forecasted to deliver in the normal peak period.

See Direct Testimony of William Palmer, ICC Docket 96-0486, Ameritech-Illinois Exhibit 3.3.

As eloquently acknowledged by another ILEC (Testimony of J. Gansert, NYNEX, New York Case 95-C-0657, 94-C-0095 and 91-C-1174 Consolidated, page 24):

TELRIC Order, page 59, emphasis added.

1 2 ARPSM calculates the portion of the price per line that is *implicitly* the price for CCS capacity. 19 3 4 5 Ameritech goes on to acknowledge that there is no usage charge in its contracts, 6 but claims that central office switch manufacturers have indicated that an 7 additional per-line charge would apply if Ameritech ordered switches with greater 8 capability. 9 10 Q. Just how wrong is Ameritech's approach? 11 12 A. Ameritech's filing establishes a new benchmark for incredulity. Ameritech 13 begins with a Commission Order that adopts per-line pricing of unbundled local 14 switching. It then has vendor contracts that are based exclusively on per-line 15 charges. Through magic (or its closest known substitute, Ameritech cost 16 modeling), Ameritech manages to combine a Commission's directive for per-line 17 pricing with vendor contracts that are based exclusively on per-line pricing to 18 conjure a usage charge. This is absurd. 19 20 Q. If switch costs are so clearly line-driven, how does Ameritech "derive" its 21 proposed usage rate? 22

Ameritech Illinois Exhibit 2.0 (Palmer), Schedule WCP-6, p. 4 of 4. Emphasis added.

A. There is no dispute that switching capacity costs are line-based and that Ameritech has ordered switches capable of handling expected usage. The entire "basis" for Ameritech's assertion that a usage cost should be imposed on its competitors is its claim that it would have paid a higher price to vendors had it ordered switches with more CCS capacity²⁰ than the switches it is contractually committed to purchasing. There are a number of critical flaws with this argument, however, that render it meaningless.

The first is simply that Ameritech offers *no* evidence (credible or otherwise) that the capacity it has ordered for its switches is insufficient to meet expected usage patterns. It is important to understand that while multiple carriers lease the ULS network element, they each use it to offer services to the *same* group of customers that the switch serves today. While individual customers may choose different ULS-based providers, overall the same customers are served by the same local switch, and average utilization should change little.

Second, even if switch usage patterns did result in Ameritech ordering future switches with more capability, the result would simply be a higher <u>per-line</u> price for that upgraded switching capacity. At the same time, of course, downward pressures would result from: (1) Ameritech and SBC's *collective* purchasing power resulting from the merger, and (2) the declining cost nature of the

²⁰ CCS capacity is a measure of the peak-load traffic volumes that a switch is configured to handle.

1		telecommunications industry. In any event, there still would be no usage
2		component in its vendor contracts, and there would still be no justification to
3		impose a usage price on its competitors. The effect would simply be a different
4		per-line price for leasing capacity in these new (more capable) switches.
5		
6		Finally, there is the question of documentation and proof. Ameritech seeks to
7		impose on competitors a usage charge justified by no record evidence. What
8		Ameritech is requesting here is a <i>reversal</i> of a Commission Order. Ameritech's
9		"evidence" would not be sufficient for a standard tariff filing, much less one with
10		the history favoring flat-rated local switching at stake here. ²¹
11		
12	Q.	What do you recommend?
13		
14	A.	The Commission should reject Ameritech's effort to impose a usage-sensitive cost
15		structure on its competitors that has no basis in fact. As explained above:
16		
17		* There is no evidence that Ameritech would ever purchase these make-
18		believe switches with additional capability;
19		

I have no intention of creating through rebuttal testimony the evidence that Ameritech chose to ignore in its initial testimony. In other states, I have reviewed the few "letters" from vendors that Ameritech relies upon, but to claim that these "letters" offer probative evidence would be an overstatement in the extreme. My point is that even had Ameritech *tried* to meet its burden to reverse a Commission finding – which, as its testimony demonstrates, it made no evidentiary effort to accomplish – the evidence it has offered in other states would fall far short.

1	* There is no evidence that the vendors would actually respond with the	
2	charges quoted;	
3		
4	* There is no evidence that current specifications are inadequate;	
5		
6	* There is no evidence that average customer usage patterns would change	<u>,</u>
7	significantly, much less exceed design parameters; and	
8		
9	* There is no evidence that Ameritech would ever purchase new circuit	
10	switches at the prices implied by the vendors. ²²	
11		
12	In other words, there is simply no basis to reverse the Commission's earlier	
13	finding concerning the appropriate rate structure for local switching. Ameritech	's
14	proposed "ULS Usage Rate Associated with ULS-ST Rate" (or the	
15	ULSURAWULSST Rate for short) should be rejected.	
16		
17	Furthermore, the Commission should revise the rate that Ameritech should have	:
18	addressed - that is, update the \$5.01 flat-rate that the Commission established o	n
19	an interim basis. As explained by Dr. Ankum, Ameritech's cost support	
20	demonstrates that a new, much lower, flat-rate charge is now appropriate.	

Furthermore, many industry observers expect packet-based architectures to supplant circuit switching in the future.

	III. Gaining Access to the Full Functionality of Shared Transport
Q.	Please describe the basic issue concerning shared transport and "intraLATA
	toll" calls.
A.	Ameritech proposes to restrict shared transport to "local" traffic only, requiring
	that any intraLATA "toll" traffic be routed to a different carrier's network for
	termination. ²³ This limitation, however, denies entrants access to the full
	functionality of Ameritech's ULS and shared transport networks.
Q.	Why does Ameritech claim that it is entitled to deny CLECs shared transport
	for the termination of all intraLATA traffic?
A.	Ameritech is attempting to redefine CLECs as "IXCs" so that it may then claim
	that an IXC is seeking "custom routing of its toll" traffic:
	The only way that [shared transport] could be used to route an IXC's intraLATA toll traffic entirely on Ameritech Illinois' network would be to use custom routing for that traffic. ²⁴
	* * -
23	See Ameritech Illinois Exhibit 1.0 (Hampton), pages 15-18.

Ameritech Illinois Exhibit 1.0 (Hampton), page 16.

²¹

Ameritech has the relationships here all backward. The purchaser of ULS-ST is a CLEC, not an IXC. As a CLEC, the ULS-ST purchaser is entitled to the option of using presubscription to route its customer's toll traffic to another network, but it does not have the *obligation* to carry this traffic to an IXC network, or even treat this traffic as "toll" in its retail offerings.

Q. Is the CLEC requesting "custom routing?"

A. No, not at all. A CLEC that desires to use the *full* functionality of shared transport – that is, to have *all* of its intraLATA traffic terminated over the existing network – would simply retain the Carrier Identification Code (CIC) that Ameritech uses to direct that these calls be terminated over Ameritech's shared transport network. There is no custom routing involved at all. The call would continue to be routed just as it would if the customer was an Ameritech subscriber and had continued to use Ameritech for this "toll" traffic.

While a CLEC has the option of invoking presubscription -- and requesting that these calls be routed to a different network of its choice -- the CLEC is also entitled to maintain the default routing over the existing network to the terminating end-office. There is no requirement that such traffic must be routed to a network other than Ameritech's for termination. There is no request here for "custom routing." The solution is simply to retain the routing instruction that directs this traffic over the shared transport network to its destination end-office,

1		just as Ameritech would terminate the traffic over the shared transport network
2		using the same routing instruction.
3		
4	Q.	Is the CLEC entitled to use the full functionality of the local switch, including
5		this default routing of intraLATA "toll" traffic as part of shared transport?
6		
7	A.	Yes. When an entrant purchases ULS, it is fully entitled to all the features and
8		functions of the local switch, including its routing tables and nondiscriminatory
9		access to the shared transport network. Ameritech must provide entrants the
10		ability to terminate their intraLATA minutes commingled with Ameritech's
11		traffic, for this is the very essence of shared transport. As explained by the FCC:
12		
13 14 15 16 17 18 19		By requiring incumbent LECs to provide requesting carriers with access to the incumbent LEC's routing table and to <u>all</u> its interoffice transmission facilities on an unbundled basis, requesting carriers can route calls in the <u>same</u> manner that an incumbent routes its own calls and thus take advantage of the incumbent LEC's economies of scale, scope, and density. ²⁵
20		There is no explicit or even silent limitation in the definition of shared transport
21		that excludes calls that the incumbent has chosen to consider "toll."
22		
23	Q.	Has Ameritech committed to offering shared transport in Illinois that is no
24		less favorable than the shared transport offered by SBC in Texas?

Third Order on Reconsideration, CC Docket No. 96-98, paragraph 2, August 18, 1997.

1		
2	A.	Yes. As part of its merger approval, Ameritech committed to the Illinois
3		Commission that:
4		
5 6 7 8 9 10 11 12 13		Ameritech Illinois shall deploy shared transport in Illinois, in the same manner that SBC has deployed shared transport in Texas (using AIN triggers) beginning its roll out within one year of the Merger Closing Date Joint Applicants will offer such shared transport in Illinois, under terms and conditions (other than rate structure and price) that are substantial similar to the most favorable terms offered by SBC to CLECs in Texas as of the Merger Closing Date. ²⁶
14	Q.	Has the Texas Commission already rejected the arguments that Ameritech is
15		raising here?
16		
17	A.	Yes. The Texas Public Utility Commission addressed the identical issue,
18		concluding that SBC is required to provide entrants shared transport functionality
19		equivalent to that which it provides itself, which would include the termination of
20		intraLATA "toll" traffic. In rejecting the same arguments that Ameritech raises
21		here, the Texas Commission found:
	26	Merger Condition Number 28, Illinois Commerce Commission Order, Docket 98-0555,

SBC/Ameritech shall offer shared transport in the SBC/Ameritech Service Area within the Ameritech States under terms and conditions, other than rate structure and price, that are substantially similar to (or more favorable than) the most favorable terms SBC/Ameritech offers to telecommunications carriers in Texas as of August 27, 1999.

FCC SBC/Ameritech Merger Conditions, Memorandum Opinion and Order, Appendix C in FCC Docket No. 98-141 (FCC 99-279, released October 8, 1999).

Merger Condition Number 28, Illinois Commerce Commission Order, Docket 98-0555, September 23, 1999, page 257. Similarly, the FCC required that (paragraph 56):

24 25	Q.	Do you believe that Ameritech is required to provide access to the full functionality of shared transport as part of its Merger Commitments?
23		
22		Texas Commission is attached as Exhibit JPG-01.
21		here is access to the <i>standard</i> routing mechanism. ²⁸ The full decision of the
20		transport. Far from being a request for custom routing, all that is being requested
19		use the same CIC code that SWBT uses to route intraLATA traffic using shared
18		Accordingly, the Texas Commission required that SWBT permit other carriers to
17		icasing noin swb1.
15 16		the same functionality from the combination of UNEs they are leasing from SWBT. ²⁷
14 15		Arbitrators rule that the Sage and Birch/ALT should be able to get
13		combination of elements [that constitute shared transport], the
11 12		Since SWBT is providing and would continue to provide, in a post- dialing parity environment, intraLATA toll service using the same
10		Cinca CWDT is annuiding and avoid continue to annuide in a next
9		***
8		1
7		the UNE switch port.
5 6		protocol results in preventing a CLEC from using SWBT's routing instructions, even though the routing instructions are a feature of
4		clear violation of the FCC's rules. SWBT's proposed routing
3		terminate intraLATA "toll" traffic on IXC networks] is that it is in
2		Another major flaw in SWBT's routing scheme [forcing carriers to
1		

The Arbitrators rule that Sage and Birch/ALT should be allowed to use SWBT's CIC and the associated routing instructions. The use of SWBT's CIC would allow intraLATA calls handled by Sage and Birch/ALT for their end-user customer to be routed end-to-end on SWBT's network.

Arbitration Award, Complaints of Birch Telecom and Sage Telecom Against Southwestern Bell Telephone Company, Before the Texas Public Utility Commission, Docket Nos. 20745 and 20755, ("Sage Decision"), November 4, 1999, pages 10 and 13.

As the Texas Commission found (Sage Decision, page 23):

1

2 A. Yes. As discussed above, Ameritech is required to offer shared transport "in the 3 same manner" and on terms "substantially similar" to that it offers in Texas. 4 There is no dispute that SBC is required in Texas, under contracts that were in effect prior to the merger closing, ²⁹ to provide shared transport for the termination 5 6 of all intraLATA traffic. Further, SBC has agreed to extend this same treatment 7 to CLECs in Kansas and Oklahoma, recognizing that it is required to offer shared transport in this manner in Texas.³⁰ Any plain reading of SBC/Ameritech's 8 9 merger commitments would require that the same approach apply in Illinois. 10 11 It is equally clear from Ameritech's testimony, however, that a plain reading is 12 not what Ameritech seeks. Indeed, Ameritech goes so far as to claim that CLECs 13 are requesting a "new" form of shared transport that must first satisfy a "necessary and impair" analysis before it will be offered.³¹ As explained above, 14 15 there is nothing "new" in the shared transport requested by CLECs – indeed, 16 SBC's arguments in Texas were rejected, in part, precisely because they denied 17 CLECs access to the standard, existing routing tables for intraLATA traffic that 18 SBC was required to provide access to.

-

Although the Sage Decision was adopted after the SBC/Ameritech merger closed, the decision was addressing SBC's obligations under preexisting interconnection agreements that were already in effect.

See Memorandum Opinion and Order, CC Docket 00-217, January 19, 2001, paragraph 174.

Ameritech Illinois Exhibit 1.0 (Hampton), page 17.

1	Q.	What do you recommend?
2		
3	A.	The Commission should require that Ameritech offer shared transport for all
4		traffic, including intraLATA "toll" traffic, in the same manner as it offers shared
5		transport in Texas. To make clear its authority, however, I recommend that the
6		Commission indicate that it is reaching this decision in accordance with the
7		federal Telecommunications Act, the FCC's rules, the Illinois Commission's own
8		Merger Order, the federal merger conditions, and the Commission's own
9		authority under the Illinois Public Utilities Act (which does not contain a
10		"necessary and impair" requirement). As I explained at the outset, the success of
11		local competition in Illinois rests in the hands of this Commission, and the
12		Commission should rely as much as possible on its independent authority to
13		achieve pro-competitive results.
14		
15	Q.	Are there any other "shared transport" issues that you would like to
16		address?
17		
18	A.	Yes. A carrier purchasing ULS-ST relies on shared transport to terminate its
19		intraLATA traffic. Most of this traffic terminates to subscribers served by
20		Ameritech end-offices. However, some calls will go to customers served by other
21		CLECs that have installed their own end-office switches. To complete these calls
22		in the most efficient manner, it is important that shared transport include
23		termination to <u>all</u> end-offices, Ameritech and CLEC alike. When shared transport

1		terminates at a CLEC end-office, Ameritech refers to this arrangement as
2		"transiting" or "transit" - i.e., the call "transits" the Ameritech network, and
3		terminates on the network of another LEC.
4		
5	Q.	Does Ameritech offer to provide transit with shared transport?
6		
7	A.	Yes. Although Ameritech maintains that it is not legally obligated to provide
8		transit service, it nevertheless offers to provide the transit function on a voluntary
9		basis.
10		
11	Q.	Why is Ameritech's "voluntary" commitment insufficient?
12		
13	A.	The past six years have demonstrated that Ameritech is not interested in seeing
14		UNE-P based competition erode its market position. Ameritech's obligations
15		regarding UNE-P must be clear regulatory obligations or Ameritech will
16		ultimately and unilaterally manipulate terms and prices to its advantage. This
17		proceeding will define Ameritech's core obligations with respect to shared
18		transport and it is appropriate for the Commission to make clear what Illinois'
19		policy requires. ³²
20		

I also recommend that the Commission make clear (once again) that the entrant is entitled to all access revenues associated with its subscribers when served by the ULS-ST. While this would not seem to be in dispute, there is also no clear and unequivocal admission by Ameritech that this is the case and no corresponding provision in its ULS-ST tariff.

1	Q.	Has the Commission previously ordered Ameritech to offer transit?
2		
3	A.	Yes. In the MCI arbitration, the Commission made clear that Ameritech must
4		offer transit to CLECs in Illinois, even if a parallel obligation did not exist under
5		federal law:
6		
7 8 9		The FCC specifically stated that it was establishing minimum requirements and that states may impose additional procompetitive requirements that are consistent with the 1996 Act and FCC Rules.
11 12 13		***
14 15 16 17		The vital public interest in efficient carrier interconnection at reasonable rates necessitates that we impose this [transiting] interconnection obligation on Ameritech Illinois, and we find that our doing so is fully consistent with the terms and policies of the 1996 Act and FCC Order, as well as Illinois law. ³³
19 20		The Commission reached this determination in the context of requiring Ameritech
21		to provide an intermediary transit function between different CLEC switches. As
22		the Commission noted:
23		
24 25 26 27 28 29		The very essence of interconnection is the establishment of a seamless network of networks, and to develop fine distinctions between types of traffic, as Ameritech Illinois would have us do, will merely create inefficiencies, raise costs and erect barriers to competition. ³⁴

³³ Order, 96-AB-006, December 17, 1996, page 19.

Ibid.

In the context of shared transport – where Ameritech provides transit between *Ameritech* local switches (albeit purchased as ULS) and CLEC switches -- the case for mandatory transit is even stronger. The "very essence" of shared transport is providing CLECs access to the scale economies of the interoffice network, with calls routed to their termination in accordance with the standard routing tables in the end-office switch. To an even greater degree than that which justified the Commission conclusion above, requiring transit as a mandatory component of shared transport is vital to avoiding "fine distinctions between types of traffic" that would simply "create inefficiencies, raise costs and erect barriers to competition."

IV. The Appropriate Treatment of "New" Combinations

Q. Please explain the issue concerning "new" network combinations.

A. The "new combinations" issue provides a clear example of why the Illinois

Commission should exercise its full authority over local competition in Illinois.

The basic concern is whether Ameritech will agree to provide combinations to serve customers that have either recently moved to a new building, or are adding lines. Because of a sequence of appellate review that I will not explain in detail here, the full suite of FCC rules concerning network element combinations is not currently in effect. Ameritech is attempting to exploit this situation by claiming that it has no legal obligation (at least under federal rules) to offer network

1		element combinations (i.e., a loop and a switch port) unless they are already
2		physically interconnected and working for a particular customer.
3		
4	Q.	Does Ameritech offer any policy justification for its position?
5		
6	A.	No, none at all. Ameritech's entire argument is of the "you can't make me"
7		variety. ³⁵ Nowhere does Ameritech even attempt to explain why the Illinois
8		Commission should sanction its refusal to offer all standard combinations; much
9		less has it attempted to demonstrate how Illinois consumers would benefit from its
10		proposal.
11		
12		Mass-market competition depends upon efficient provisioning systems structured
13		to minimize cost and accommodate volume. This same basic conclusion applies
14		with equal force to what Ameritech refers to as "new combinations" as it does to
15		existing arrangements. Consumers will not benefit from policies that make local
16		competition more complex, more cumbersome and more expensive. If the
17		Commission wants competition for average consumers, then it must be committed
18		to policies that make entry more simple and cost-effective.
19		

See Ameritech Illinois Exhibit 3.0 (Alexander), page 8.

1	Q.	Do you intend to "legally brief" how the Illinois Commission can require
2		Ameritech to combine elements that it routinely and ordinarily combines for
3		itself?
4		
5	A.	No. The basic message of my testimony concerns why the Commission should
6		order Ameritech to combine elements for entrants in the same manner that it
7		routinely and ordinarily combines such elements for itself. As to the legal issue, I
8		will note that other States have generally adopted one of two approaches.
9		
10		The first simply <i>interprets</i> the existing FCC rule to apply to combinations that are
11		already in existence (which Ameritech will not dispute), as well as combinations
12		that are not yet in existence, but which the ILEC ordinarily combines (which
13		Ameritech opposes). ³⁶ Alternatively, states have relied upon their own authority
14		to require that ILECs offer so-called "new" combinations. Which states have
15		chosen which strategy – and extensive case history in support of each approach
16		is more appropriate for briefing.
17		

This view is easy to understand when the FCC's rules are read together. Rule 315(b), which is in effect, clearly obligates the ILEC to offer any combination that it <u>currently combines</u>, while 315(c), which has been vacated, refers to combinations that are <u>not ordinarily combined</u>:

^{§51.315(}b) -- Except upon request, an incumbent LEC shall not separate requested network elements that the ILEC currently combines.

^{§ 51.315(}c) --Upon request, an incumbent LEC shall perform the functions necessary to combine unbundled network elements in any manner, even if those elements are not ordinarily combined in the incumbent LEC's network ...

1		Before the Commission addresses this legal question, however, it is critical to
2		understand just how important this issue is in its effect on local competition.
3		
4	Q.	Why is the issue of "new" combinations so important?
5		
6	A.	The simple answer is that consumers and businesses frequently add lines and
7		change locations. If this process is made complex and expensive, then Ameritech
8		will successfully disadvantage its rivals by increasing the cost of competitive
9		alternatives.
10		
11		Consider the following statistics. According to the US Census, nearly 16% of the
12		population moved in 1998. ³⁷ In addition, businesses are constantly adding and
13		deleting locations. Data for Illinois suggests that nearly 21% of all business
14		locations open or close in a year. Any strategy that artificially inflates the cost to
15		serve such a mobile population – and this is the clear intent of Ameritech's
16		proposal to refuse offering "new combinations" - will harm both competition and
17		consumers.
18		

Specifically, 15.9% of the population moved between March 1998 and March 1999. Source: Geographic Mobility Update, US Census Bureau, June 2000.

Locational Volatility in the Business Market Illinois (1995-96)³⁸

Industry Category	Number of 39 Establishments	Births	Deaths	Percent Opened or Closed in Year
Construction	22,881	3,139	2,722	26%
Manufacturing	17,883	1,194	1,190	13%
Trans., Comm., & Utilities	11,746	2,636	1,398	34%
Wholesale	23,246	1,946	1,937	17%
Retail	60,341	6,168	6,193	20%
Finance, Insurance & Realty	26,680	3,243	2,564	22%
Services	94,699	10,426	8,329	20%
Non-Classified	443	292	362	148%
	257,919	29,044	24,695	21%

Q. If Ameritech does not combine these elements for entrants, how does it propose new entrants would serve such customers?

A. As I understand Ameritech's proposal, Ameritech would construct new
"combination areas" in its central offices for the sole purpose of relegating CLEC
"combinations" to these areas. It is with this "alternative" that the absurdity in
Ameritech's position becomes most apparent.

Remarkably, rather that simply combining elements for entrants at those points in the network (such as existing cross-connect frames) that Ameritech has established for precisely this purpose, Ameritech is proposing to create new

Source: US Census Bureau (http://blue.census.gov/epcd/ssel_tabs/view/tab9_58.html).

The Census Bureau defines an "establishment" as a single physical location where business is conducted or where services or industrial operations are performed.

environments where entrants would do the same work. Under Ameritech's proposal, entrants would combine elements in collocation space, or use assembly "rooms" or "points" specially constructed for this purpose. These additional steps - creating the assembly room/point, and then extending requested elements via new facilities and additional cross-connections – does nothing but create increased cost and additional points of potential failure. Importantly, even Ameritech itself would do "more combining" by crossconnecting the requested elements to the facilities necessary to extend the elements to the CLEC, not to mention the cost -- in time, money and space - to create the associated "assembly areas." Expending resources for the sole purpose of achieving a less reliable and more costly environment is a wasteful exercise that can find no support in economics, common sense or sound policy. Q. Are you saying the Ameritech is proposing a system that would even increase the work that Ameritech performs? A. Yes. Consider the practical reality here. A customer moves into a new home and an entrant requests the combination (loop and port) needed to serve them. Under the approach I recommend, Ameritech would be required to combine these elements as it routinely does today for its own retail services. Once combined, then even Ameritech would agree that the combination would be available to

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1	other competitors – including Ameritech – so that the customer could easily
2	change local carriers in the future. Simple system, low cost, greater competition.
3	
4	In contrast, under Ameritech's proposal, Ameritech would extend these same
5	elements (loop and port) to a different location in the central office (such as the
6	entrant's collocation space or an "assembly room/point") where they would then
7	be cross-connected by the CLEC. The result: higher costs and additional points of
8	failure. Moreover, under Ameritech's approach, if the customer sought to change
9	carriers in the future, then the entire exercise of manually reconfiguring the
10	requested combination to a different "assembly frame" would need to be repeated
11	- at least until the customer has moved to Ameritech. Even if the customer moves
12	back to Ameritech, additional unnecessary work is required, when compared to
13	connecting the elements properly in the first instance.
14	
15	Finally, it is useful to remember that Ameritech cannot ultimately prevent entrants
16	from gaining access to the combinations they seek. Ameritech can only (if
17	allowed) impose costs that are unnecessary. For instance, an entrant seeking to
18	add a second line can order the line as a retail service (or resold service), and then
19	migrate that combination to UNEs the next day. It makes no sense to create a
20	system that doubles the work for every party involved – ILEC, CLEC and,
21	undoubtedly, the customer itself. Every unnecessary step injects additional
22	opportunity for failure, and a cost that is a dead-weight loss to the economy.

23

1		Ameritech should be required – either through interpretation of 315(b) or,
2		preferably, under the Illinois Commission's own authority – or both – to combine
3		any requested element that it ordinarily combines for itself. ⁴⁰
4		
5		V. OS/DA Transport
6		
7	Q.	Are there any other issues you would like to address?
8		
9	A.	Yes. The FCC has recently concluded that there may be competitive alternatives
10		to the ILEC's OS and DA services available to CLECs. My understanding is that
11		Ameritech intends to withdraw the availability of OS and DA on the allegation
12		that entrants can use "custom routing" to direct this traffic to alternative
13		providers.
14		
15	Q.	Do you disagree that OS/DA services can be obtained from providers other
16		than Ameritech?
17		
18	A.	No, not as a theoretical matter. The issue is not whether OS and DA can be
19		obtained from alternative sources. Rather, the issue concerns whether OS and DA

It is worth recalling that the Commission initially adopted its UNE Platform policies under its independent authority in a decision that never drew a distinction between "new" and "existing" combinations.

1		traffic can be efficiently <i>delivered</i> to other providers so that entrants have a
2		meaningful choice.
3		
4	Q.	Does Ameritech provide the necessary "custom routing" so that UNE-P
5		based entrants can efficiently direct their operator and directory traffic to an
6		alternative provider?
7		
8	A.	No, I do not believe that it does. To begin, the term "custom routing" in this
9		context is something of a misnomer. Generally, "custom routing" implies a
10		request by an entrant for specialized treatment of some category of traffic. There
11		is nothing "specialized," however, with respect to this application. UNE-P
12		providers need a known, reliable and efficient mechanism to deliver a specific
13		type of traffic – OS and DA traffic – to another carrier.
14		
15		It is critical that the method of "custom routing" actually provides UNE-P entrants
16		a meaningful opportunity to use the services of an alternative provider. UNE-P
17		based entrants are unique (among other forms of local entry) because they
18		establish a customer base across a broad geographic footprint, leasing capacity in
19		switches across Ameritech's territory. This means that the UNE-P providers'
20		OS/DA traffic is similarly distributed throughout a region, and must be
21		aggregated in order to use an alternative to the ILEC.
22		

1 As I understand Ameritech's approach, it is requiring that UNE-P providers 2 obtain custom routing at each end-office – in effect, forcing the UNE-P provider 3 to duplicate an interoffice network exclusively for OS/DA traffic. Such an 4 arrangement would preclude the UNE-P provider from having an economic 5 alternative to any provider other than Ameritech. Consequently, given no 6 practical alternative to the ILEC's OS/DA service, the UNE-P provider must have 7 an ability to purchase these services from Ameritech at cost-based rates. 8 Q. 9 What do you recommend? 10 11 A. The Commission should make clear that the mere filing of paper tariffs that *claim* 12 Ameritech is capable of efficiently routing OS/DA traffic to third-party providers 13 of OS/DA service is not sufficient to remove Ameritech's OS/DA unbundling 14 requirement. Before Ameritech can be relieved of its obligation to offer OS and 15 DA as unbundled network elements, the Commission must be assured that 16 entrants have a meaningful opportunity to obtain these functions elsewhere. 17 Determining this must require that Ameritech demonstrate, through actual 18 network operation, that it is able to efficiently route OS/DA traffic to other 19 providers. 20 21 Moreover, it is important to make sure that entrants are able to route their OS/DA 22 traffic without having to establish dedicated OS/DA trunk groups at each

individual end-office. Entrants should be able to establish OS/DA trunk groups at

23

1		a single point-of-interconnection in the LATA, or at the very least rely on
2		shared/common transport to aggregate such traffic at Ameritech's tandems.
3		Further, entrants should be able to commingle the traffic on existing FG trunk
4		groups for traffic efficiency if they desire.
5		
6		While either method may be explored in a further proceeding, the Commission
7		should prohibit Ameritech from imposing any "custom routing" solution that
8		requires entrants establish trunk groups at every end-office. A UNE-P based
9		entrant would likely have customers at every central office. If required to
10		establish a dedicated OS/DA network across this entire footprint, the cost of this
11		extreme inefficiency could render the entry strategy uneconomic. In the
12		meantime, the Commission should confirm Ameritech's obligation to provide OS
13		and DA as unbundled network elements at cost-based rates.
14		
15	Q.	Does this conclude your testimony?
16		
17	A.	Yes.